

INTRAPAK S.p.A.

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Hygiene & Quality Management System Policy

The overall goal of this Company is to satisfy our customers through prompt, on-time delivery of products that meet the requirements set, free from defects and contamination.

Company Management considers **Quality** and **Hygiene** to be strategic factors under its direct responsibility, to be managed with a view to continuous improvement through Risk Based Thinking with the full involvement of all company personnel.

In this respect, Intrapak has set the development of a Hygiene and Quality management system as its primary objective further to improve its organisation, to raise the quality standard of its business and to meet the needs and expectations of the market adequately. Management undertakes to provide the necessary infrastructure, technical expertise, human and economic resources to ensure that all company processes are carried out in accordance with ISO 9001.

The various Company Departments shall feel fully responsible for the implementation of a Hygiene and Quality Management System in every sector of the company; they shall make optimum use of the human and technical resources at their disposal in order to achieve the objectives set by Management. In order to achieve these objectives, everyone shall undertake to abide by the established criteria and requirements contained in the Hygiene and Quality Management System documentation. Intrapak firmly believes that this goal can only be achieved through a common effort on the part of everyone who works for the company and to this end promotes, develops and supports the following activities:

- *minimising the environmental impact through the use of sustainable technologies and materials;*
- *full customer satisfaction;*
- *involvement of all personnel;*
- *continuous improvement of product and process quality through appropriate organisation of material checks, processes and products;*
- *maximum delivery punctuality;*
- *high production capacity;*
- *definition and strict compliance with the processing and checking procedures;*
- *minimising waste;*
- *pursuing ever-increasing automation and technology to make the process and product more reliable;*
- *compliance with the HACCP methodology as a means of ensuring the control of risks and contamination of products intended for the food and human use sectors;*
- *compliance with all the applicable national and international laws;*
- *continuous updates and improvements to the Hygiene and Quality Management System better to adapt it to the changing needs of customers.*

The appropriateness and continued suitability of this general policy and the macro-objectives referred to herein shall be checked every year during Management reviews and new quality and improvement objectives defined each time. Management also undertakes to disclose the Policy to all stakeholders and to take responsibility for the effectiveness of the Hygiene and Quality management system in relation to the context in which it operates.

Inverigo, **21/02/2023**



Alberto Pedretti - **Company Management**



Matteo Pedretti - **Company Management**